

# Right Service, Right Time

## Delivering effective support for children and families in Birmingham

### UNIVERSAL NEEDS & UNIVERSAL PLUS

Children's Information and Advice Service can provide information on:

- Advice & School Admissions
- Childcare Provision
- Support groups for Families
- What's on for Families in Birmingham – leisure / holiday activities



### ADDITIONAL NEEDS

Help and advice available from:

- Children's Information and Advice Service (CIAS) who can signpost and provide guidance on available services to support families with additional needs in your area.
- The Early Help Brokerage and Support Team for ongoing assistance and guidance on Family Common Assessment Framework (fCAF).
- Area based Local Family Support and Safeguarding Hubs provide support for lead professionals and convene and chair Team Around the Family Panels to coordinate the provision of services in that locality for children with additional needs.



### COMPLEX / SIGNIFICANT NEEDS

- If your assessment indicates that a child is at risk of physical, emotional or sexual abuse seek advice from the designated manager in your organisation, then contact the Multi-Agency Safeguarding Hub (MASH). This will enable you to discuss your concerns with a qualified Social Worker.
- A multi-agency referral form (MARF) should be completed. You should inform the family of the action you intend to take, unless you have grounds to believe this will increase the risk of harm.

Contact the Children's Information & Advice Service on **0121 303 1888** to access **Early Help Brokerage Support Team, Local Family Support and Safeguarding Hubs and Multi-agency Safeguarding Hub.**

In an emergency where a child's safety is at immediate risk of significant harm, contact West Midlands Police on **999**

